

## **YOUR ISIR INDICATES YOU ARE IN DEFAULT ON A STUDENT LOAN**

All applications for federal aid are processed through the U.S. Department of Education (DOE) matching system **to verify defaulted loan borrowers**. Default refers to unpaid federal student loans. DOE records indicate that you have defaulted on a student loan and you are ineligible for all federal student aid. If this information is incorrect you must provide copies of documentation to resolve the loan default.

**NOTE: Contact the lender of the loan by calling the telephone number indicated on page one of the ISIR.**

- 1. If you have defaulted on a student loan and have paid the loan in full, contact the lender of the loan. The lender will provide a letter indicating the loan has been paid in full.**
- 2. If you have defaulted on a student loan and have not paid the loan in full but are making payments to the lender, you may qualify for federal aid. Contact the lender of the loan and if you are eligible, the lender can provide a letter indicating you are making payments and you are eligible for additional Title IV funds. Please note in order to be eligible for additional federal aid, the lender's letter must indicate you are eligible for additional Title IV funds.**
- 3. If you have defaulted on a student loan but are not sure of your loan eligibility status, call your lender at the telephone number listed on the ISIR.**

**\*\*Failure to provide the above documentation will result in a delay of federal student aid funds.**

PLEASE REMEMBER IT IS NOT THE UNIVERSITY OR THE PROCESSING CENTER REPORTING YOUR PREVIOUS LOAN DEFAULT, IT IS THE LENDER OR THE U.S. DEPARTMENT OF EDUCATION. ONLY YOU CAN RESOLVE THIS SITUATION BY CONTACTING THE TELEPHONE NUMBER LISTED ON THE ISIR.